

TORONTO

TORONTO STUDENT HOTELS

COMPANY NAME: Chelsea Hotel, Toronto.....
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HOTEL DESCRIPTION

As a full service hotel, the Chelsea Hotel, Toronto provides comfort in the heart of downtown Toronto. The Hotel is within walking distance of the city's trendy shopping destinations: including the Toronto Eaton Centre featuring over 230 retailers; cultural attractions - including the Art Gallery of Ontario and Royal Ontario Museum; and a vibrant entertainment district - including world-renowned live theatre, making the Chelsea Hotel, Toronto the perfect location for leisure.

WHAT MAKES YOUR HOTEL SUITABLE FOR THE STUDENT TRAVEL MARKET?

The hotel offers services to our independent and group travellers including:

- Covered Motor Coach entrance
- Dedicated Group tour check-in desk
- Groups can dine in our restaurants or in our private banquet space
- Meal vouchers are available (in multiple languages)
- Family pool featuring the 130 ft indoor "Corkscrew" waterslide
- Kid Centre and Club 33 Teen Lounge

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GROUP DETAILS:

Minimum/Maximum group size: No Min/Max

Comp policy details: 1/40 for student groups

Baggage handling policy for Student Groups: \$7.23 per bag, round trip, not mandatory (inclusive)

Offer student friendly dining options on site? Market Garden Restaurant

Offer vegetarian, vegan or gluten-free menu items?: Yes for all items

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Group dining area available? YES

Motor coach parking available on site? Off-site only

If Yes, is there a charge? NA

Cancellation policy details: Please see cancellation policy below

Do you offer security guard services?: The Chelsea Hotel has its own 24 hour security team. However, you may hire dedicated guards from an outside company.

Do your rates include breakfast? No, but we have many student breakfast options that can be added to the room rate if necessary.

Does your property have a pool (indoor or outdoor)? Yes, 2 indoor pools - an adult and children's pool.

Does your hotel have cots & is there a charge? Yes. \$20

Is your hotel wheelchair accessible? Yes. Fully Accessible

Do you offer accessible rooms? Please provide details:
..... Yes. We have 19 accessible rooms.

DOES YOUR HOTEL HAVE ANY EDUCATIONAL RELATED ACTIVITIES TO OFFER?

If so, please outline:

Our seasonal recreation department will be happy to create custom, educational activities that your students can take part in during their stay.

Cancellation Policy Details:

In the event of a tour cancellation or room block reduction, hotel is to be notified in writing 30 days prior to arrival or the following charges will apply:

- a) For rooms cancelled 29-14 days prior to arrival, 50% of the value of the contracted rooms
- b) For rooms cancelled after 13-0 days prior to arrival, 100% of the value of the contracted rooms